

The logo for Pilgrims' Friend Society, featuring the text "PILGRIMS' FRIEND SOCIETY" in a white, sans-serif font, enclosed within a white, stylized oval shape.

PILGRIMS'  
FRIEND  
SOCIETY

A photograph of an elderly woman with short, wavy blonde hair and black-rimmed glasses. She is sitting in a brown armchair, wearing a blue sweater and a plaid scarf. She is smiling and looking towards the camera while knitting a red piece of fabric. The background shows a window with patterned curtains.

# **Bridgemead Care Home,**

*Bath*

Fulfilled living  
in later life

# About Bridgemean

**Bridgemean is a 32-bed care home in Bath.**

We offer **residential and nursing care for older people**, including **respite care** for those who need it and **care at the end of life**.

Bridgemean has 32 single rooms arranged over four floors, with 24 rooms being en suite. Each floor has its own dedicated communal dining and living room with a kitchenette. All rooms are fully furnished, and residents can also bring their own belongings, including small furniture, to personalise the room. There is a shared wifi connection throughout the home for residents to use. Special diets are catered for.

On the ground floor we have a main lounge and dining room area where services, events, and activities take place. There is a garden with seating and paths for walking.

Facilities include an assisted bathroom, walk-in shower and a hairdressing salon with a hairdresser visiting once a week.





## *Caring and* **highly trained staff**

The Care Manager, who is registered by the Care Quality Commission, is responsible for the dedicated team of over 60 staff members.

We currently have nine nurses who run each shift, order and administer prescribed medication including controlled drugs, write and update care plans, liaise with GPs and community nurses, communicate with next of kin regarding the care and well-being of those who live here. We always have one nurse on every shift. They are ably supported and assisted by care assistants and bank carers. We have seven carers on the early shift, five carers on the late shift, and three carers on the overnight shift.

We also have an Activities Co-ordinator and Cooks and Housekeepers who work across the home, and a Maintenance Officer. This team ensures that the home is always clean

and well-presented and that those who live with us have a well-laundered wardrobe.

We are supported by a central team consisting of Operations, Property Services, Finance, Marketing and Communications, and Human Resources.

Pilgrims' Friend Society puts in place excellent staff training including from Altura, a Centre of Excellence with a suite of training courses covering a wide range of topics. To keep those who live with us safe, we also provide all care staff training in Manual Handling to Level 2 which is accredited by the Royal Society for the Prevention of Accidents (RoSPA).



Inspected and rated

Good



Care Quality  
Commission

Bridgemead was rated **GOOD** by the Care Quality Commission at its last inspection on 17th April 2018.

# *Our person-centred* **approach to care**

It is important to us that those who live with us lead fulfilled lives through the excellent care and services we provide. Therefore, before someone comes to live with us, we meet with them to complete a full and comprehensive care needs assessment to identify what the individual care needs, interests and choices are, and to ensure we are able to meet them.

Once someone has moved in, a senior member of the care team will discuss their needs with them (and/or their advocate) and create an individually tailored electronic Care Plan which is easy to understand and covers everything relating to their personal care, including their social interests, personal relationships, hobbies, and emotional, spiritual and cultural needs.

The Care Plan is regularly reviewed by the senior care staff, together with the resident (and/or their advocate), to discuss any changes needed and to make sure all the resident's current needs are being met. We want those living with us to be involved in decisions and be able to discuss their affairs, alongside their relative or representative, knowing that information is kept strictly in confidence.

We support those who live with us to remain as independent as possible but our care team also provide support with activities such as bathing, dressing and mealtimes for those who need it.

Alongside the network of healthcare professionals, and with input from our Senior Carers and Cooks, a range of special diets and needs are catered for. We also have regular visits from a chiropodist and a hairdresser, and we can support residents to appointments.

Relatives and friends are welcome to visit at any time during the day and there is the opportunity for them to purchase a meal in the home if they wish to do so, by prior arrangement.



# *Whole person care* **in a family atmosphere**

Our concern is for the welfare of the whole person – emotional, physical, mental, social, and spiritual.

At Bridgemean we have an active social life in which residents can take part or follow their own pursuits. Planned together with residents and staff, a programme of in-house and external activities, led by the Activities Co-ordinator, takes place every month.

Our activities include singing, baking, games, crafts, gardening, and lots more.

We have devotions in the lounge every weekday, and a communion service monthly, led by local ministers and staff.

We meet regularly with those who live with us to talk about the activities and social life of the home, and their views are sought on every aspect of life in the home as part of our Quality Assurance system.





## About Pilgrims' Friend Society

**Bridgemead became part of the Pilgrims' Friend Society family of care homes and housing schemes in October 2024.**

Rooted in our Christian faith, at Pilgrims' Friend Society we believe that as well as providing secure, comfortable homes and professional care, older people can be supported and encouraged to spend the later part of their lives contributing to the world around them, growing and enjoying fulfilling lives.

We have been supporting older people to flourish for more than 200 years, since a group of Christians concerned about "the aged and infirm Christian poor" established the Aged Pilgrim's Friend Society in 1807. We started off by providing pensions and support through volunteer visits before developing housing and care schemes for older Christians.

Today we continue that legacy by running residential care homes and retirement housing schemes around the UK, providing environments in which older people are comfortable and secure whether they need care or are living independently. In recent years we have started to use our experience as a springboard for inspiring and equipping churches, and other people who work in the community with older people.

We are committed to developing the work to support fulfilled living in later years through our Growth and Renewal Programme which will see more care homes able to deliver great Christian care, including new, purpose-built homes around the UK.

"Even to your old age and grey hairs I am He, I am He who will sustain you."

Isaiah 46:4

# WHAT WE *believe*

Pilgrims' Friend Society is a Christian charity,  
rooted in the Bible.

We believe that the teachings of the Bible are our sole and final authority.

We believe that there is one God in three persons, Father, Son and Holy Spirit.

The good news of the gospel is that, although men and women are sinners, God has taken the initiative to save people from every tribe, tongue and nation. We believe that God will bring about the redemption of all things.

God sent Jesus Christ, His Son, to be our Saviour. Jesus became fully human and, at the same time, remained fully God.

Jesus came to buy us back from sin and death by living a perfect life, having no sin, and dying in our place on the cross.

But God's grace did not stop there. When Jesus ascended to heaven, the Holy Spirit was given by God to continue His work on earth.

It is this Holy Spirit who gives us new birth and brings us to repentance and faith in the Son. When the Spirit has begun such a good work in someone, He will bring it to completion.

At the time appointed by God, Jesus will return to earth in glory. He will raise the dead and judge all people. He will banish those not known to Him and He will take His people to be with Him in eternal glory in the new heavens and earth.





## Where to find us

Bridgemead is well located in the centre of Bath. It is a 15 minute walk from Bath train station and just off the A4 and A36.

### Contact us

0300 131 9115  
bridgemead@pilgrimsfriend.org.uk  
www.pilgrimsfriend.org.uk/bridgemead

### Bridgemead

81 St John's Road,  
Bathwick, Bath,  
Somerset, BA2 6PZ

Bath



Information correct at time of publication.

This information in this brochure and accompanying literature sets out a general outline of what we offer and is for guidance only. The information does not in any way form part of a contract or warranty.





## **Pilgrims' Friend Society**

175 Tower Bridge Road, London SE1 2AL  
T: 0300 303 1400 | E: [info@pilgrimsfriend.org.uk](mailto:info@pilgrimsfriend.org.uk)  
[www.pilgrimsfriend.org.uk](http://www.pilgrimsfriend.org.uk)



The Pilgrims Friend Group operates Bridge Care Limited which is registered as a Charity number 299400 and a Company number 02001246.

**PILGRIMS'  
FRIEND  
SOCIETY**

